



VETERAN RESOURCES

1500 E. WOODROW WILSON AVE.
JACKSON, MS 39216

601-362-4471



VETERAN CRISIS HOTLINE
DIAL 988 | PRESS 1

WOMEN VETERANS CALL CENTER
855-VA-WOMEN

CAREGIVER SUPPORT LINE
855-260-3274

HELP FOR HOMELESS VETERANS
877-4AID-VET

VA BENEFITS HOTLINE
1-800-827-1000

VET CENTER CALL CENTER
877-927-8387

MY HEALTHVET HELP DESK
877-327-0022

1-800-MyVA411

DISASTER RELIEF

The VA may place mobile support vehicles in your area to offer easy access to the services we provide. We may also stage Public Contact Teams at local shelters or in Disaster Recovery Centers (DRCs).

These resources can help all who are eligible with the following:

- Identifying Veteran status.
- Evaluating available benefits (including medical, prescription, and other benefits).
- Assisting with housing case management.

You can also visit any VA facility for help.

eBenefits - Update Contact and Direct Deposit Information After a Disaster

After a disaster, the VA can assist with your VA pension or Dependency and Indemnity Compensation (DIC) payments. You can do any of the following to keep your payments on schedule:

- Update your physical and mailing address.
- Change your contact information.
- Set up or make corrections to your pension or compensation direct deposit.

You can also visit your local VA Regional Benefits Office for help.

NEXT STEPS AFTER A COMMUNITY EMERGENCY ROOM VISIT

During a medical or mental health emergency, the Department of Veterans Affairs (VA) encourages Veterans to seek immediate medical attention without delay. Veterans do not need to check with VA before calling for an ambulance or going to an emergency department. In most instances eligible Veterans are able to receive VA-authorized emergency care at an in-network facility if VA is notified of the emergent event within 72 hours of the start of care. It is important that your visit to a community emergency room be reported to VA as soon as possible because it allows VA to assist in coordinating your care or transfer, and it helps ensure that administrative and clinical requirements for your emergency room visit and admission to a Non-VA facility are met for the VA to pay.

Notify VA Immediately

Inform the emergency care provider to report your emergency treatment to VA's Centralized Emergency Care Reporting Center as soon as possible after your treatment starts by:

- Using the VA Emergency Care Reporting portal, OR
- Calling 844-72HRVHA (844-724-7842)

You, or someone acting on your behalf, can also report the emergency treatment to VA.

Notifying VA of an emergency event allows covered Veterans to have their emergency treatment authorized by VA.



GET A PREMIUM MY HEALTHEVET ACCOUNT

My HealtheVet makes it easy to communicate with your health care team, manage your appointments and health records, and refill prescriptions online. **Upgrade to a Premium My HealtheVet account** online or in person if you're a VA patient. To learn more, visit: <https://www.va.gov/resources/get-a-premium-my-healthevet-account/>

FREQUENTLY CALLED NUMBERS:

- **Appointment/Scheduling:** 601-362-4471, extension 5-6100
- **Automated Prescription Refill Line:** 601-364-1270
- **Facility Call Center:** 601-364-4471
- **Mental Health Services:** 601-362-4471, extension 5-6188
- **Nurse Triage Line:** 601-362-4471, option 3
- **Patient Advocates:** 601-364-1253
- **Post 9/11 Veterans (OEF, OIF, OND) Transition and Care Management Services:** 601-362-4471, extension 55412
- **Primary Care or Specialty Care follow up:** 601-362-4471, option 2
- **Release of Information:** 601-362-4471, extension 5-1566
- **Veterans Benefits Administration:** 601-364-7010
- **Clinical Contact Center:** 1-800-949-1009, option 3

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